

Why do I get two bills if I choose not to join b.energy

b.energy has been contracted by the Owners Corporation of The Park Apartments to manage the supply and distribution of electricity for the complex through an Embedded Electricity Network. Should you elect to stay with your existing retailer after the 17th May 2016, then your bill will be split in two. The bill from your retailer is for the cost of the energy you are using (e.g. the kWh used to power your fridge and lights). The bill from b.energy is for the distribution costs associated with supplying electricity to your premises. Prior to the Embedded Network being installed, this distribution component of the bill was passed through from the distributor (formerly CitiPower) to your retailer's bill and bundled to give you a single electricity cost. As b.energy is not a distributor, they are not able to incorporate these costs onto your retailer's bill, so it is split into two bills. You will not be charged any more than if you were still receiving one bill from your existing retailer.

Benergy are always happy to answer any questions about the split billing scenario and will assist with examining your bills from your current retailer to make sure they are billing you correctly. They are also happy to chase down any credit you are owed for incorrectly charged Network distribution costs on your bill.

Below are examples of the bill you will receive from b.energy depending on if you are a Network distribution only customer or a full b.energy customer. The items to look out for have been referenced to help you quickly identify if you are unsure.

b.energy Network only customer

Meter No: A0572938 - YAJMZHGZD
Supply Address: 3 Seisman PLACE Port Melbourne Victoria 3207
Period: 17/05/2016 to 30/09/2016

If your meter number starts with an A, B or C, this means your meter has not been swapped to join the Embedded Electricity Network.

Item	Read Type	Quantity	Loss Factor	Rate	Sub Total
Network Charges					
Network Charges	Actual	1097 kWh		0.135200/kWh	\$148.31
Daily Supply Charge					
Daily Supply Charge		137 Day		1.050000/Day	\$143.85
Network distribution charges only.				Total (Ex GST)	\$292.16
				GST	\$29.22
				Total (Inc GST)	\$321.38

The Network distribution tariff will always be this rate as it is set by the Network Distributor. No discounts have been applied as b.energy are not purchasing your power for you.

Full b.energy customer

Meter No: ECA000759 - QLNSLAINWI
Supply Address: 3 Seisman Place Port Melbourne VIC 3207
Period: 30/08/2016 to 28/09/2016

If your meter number starts with an E this means your meter has been swapped and you are a full b.energy customer.

Item	Read Type	Quantity	Loss Factor	Rate	Sub Total
kWh					
Electricity Consumption	Consumption	102.047 kWh		0.170000/kWh	\$17.35
Daily Supply Charge					
Daily Supply Charge		30 Day		1.050000/Day	\$31.50
Total electricity charges have been applied. This rate includes the Network distribution charges.				Total (Ex GST)	\$48.85
				GST	\$4.88
				Total (Inc GST)	\$53.73

This rate will show the discounted electricity that you are now enjoying.

b.energy

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