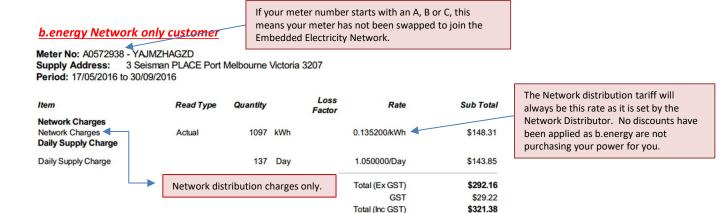
## Why do I get two bills if I choose not to join b.energy

b.energy has been contracted by the Owners Corporation of The Park Apartments to manage the supply and distribution of electricity for the complex through an Embedded Electricity Network. Should you elect to stay with your existing retailer after the 17<sup>th</sup> May 2016, then your bill will be split in two. The bill from your retailer is for the cost of the energy you are using (e.g. the kWh used to power your fridge and lights). The bill from b.energy is for the distribution costs associated with supplying electricity to your premises. Prior to the Embedded Network being installed, this distribution component of the bill was passed through from the distributor (formerly CitiPower) to your retailers bill and bundled to give you a single electricity cost. As b.energy is not a distributor, they are not able to incorporate these costs onto your retailer's bill, so it is split into two bills. You will not be charged any more than if you were still receiving one bill from your existing retailer.

Benergy are always happy to answer any questions about the split billing scenario and will assist with examining your bills from your current retailer to make sure they are billing you correctly. They are also happy to chase down any credit you are owed for incorrectly charged Network distribution costs on your bill.

Below are examples of the bill you will receive from b.energy depending on if you are a Network distribution only customer or a full b.energy customer. The items to look out for have been referenced to help you quickly identify if you are unsure.



## Full b.energy customer

If your meter number starts with an E this means your meter has been swapped and you are a full b.energy customer.

Meter No: ECA000759 - QLNSLAINWI Supply Address: 3 Seisman Place Port Melbourne VIC 3207 Period: 30/08/2016 to 28/09/2016

<i>ltem</i> kWh	Read Type	Quantity	Loss Factor	Rate	Sub Total	This rate will show the discounted electricity that you are now
Electricity Consumption	Consumption	102.047	kWh	0.170000/kWh	\$17.35	enjoying.
Daily Supply Charge			-			
Daily Supply Charge		30	Day	1.050000/Day	\$31.50	
	Total electr	ricity	en –			
L	charges have	ve been		Total (Ex GST)	\$48.85	
applied.		his rate		GST	\$4.88	
	includes the Network			Total (Inc GST)	\$53.73	
	distributior	n charges.	-			

## **b.energy**

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